

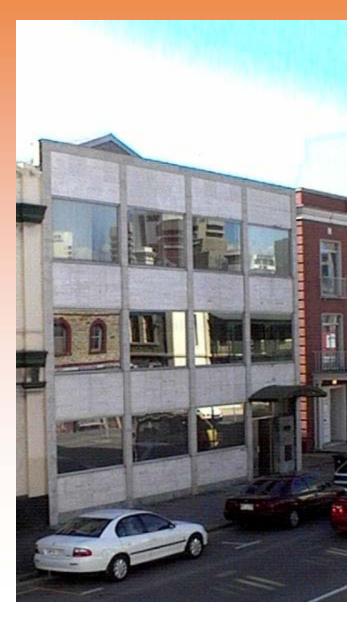
Aboriginal Family Support Services

<u>Metropolitan</u>

134 Waymouth Street Adelaide SA 5000

Northern Country

Port Augusta Coober Pedy Whyalla



Agency Overview

- © Established in 1978 as Aboriginal Child Care Agency
- Involved in matters relating to Aboriginal Child welfare
- Name Change in 1998 to Aboriginal Family Support Services
- AFSS is a community based and controlled organisation



Youth Accommodation Support Services

Session Topic

Providing a service that is nondiscriminatory and in a manner which is empowering and developmental, enabling Aboriginal youth to be involved in decisions affecting their lives.



Youth Accommodation Support Services (YASS)

- YASS receives funding through the Supported Accommodation Assistance Program (SAAP) -Commonwealth & State/Territory Government funding
- © Currently operates two supported accommodation Units in metropolitan Adelaide
- The only SAAP Aboriginal specific youth accommodation program in South Australia
- © Licensed for 8 beds each house (total 16) across the state



Youth Accommodation Support Services Intake Criteria

Narungga House Opened 1985 **Located at Somerton Park** Females 18 – 24 no dependents Males 15 – 24 no dependents Olga Fudge Lodge Opened in 1992 **Located at Westbourne Park** Females 15 – 18 no dependents Females 15 – 24 with dependents



YASS - Referral Process

- Trace-A-Place
- © Crisis Care
- Moving On Program
- On Call 24//7

YASS is a 24 hour 7 days per week service



YASS PROGRAM OVERVIEW

The aim of the program is to assist and support Aboriginal Youth who are homelessness or 'at risk ' by providing safe and secure accommodation, developing individual case plans which promoting positive outcomes for young people.



YASS Staffing

- Manager
- Coordinator
- 6 x Level 3 Youth Support Workers
- 4 x Night Shift Workers
- Pool of Casual Relief Workers

All shifts are single staffing and we are not specifically funded to provide an Out Reach service



YASS Objectives

YASS primary objectives are to support Aboriginal Youth achieve:

- Independent or transitional accommodation
- Remain connected to family/reunification
- Address debts and legal matters
- Engage in education/training/employment
- Parenting Skills
- Centrelink Payments
- Health issues
- Cultural identity/connectedness
- Respite



Client Participation

Clients take ownership of the program by:



- Conducting weekly House Meetings
- Discuss relevant issues to the Unit
- Plan Weekly Menus
- Draw up Chore Rosters
- Participate in weekly shopping
- Participate in Case Management
- Identify community activities
- Peer mentoring



To Case Management The Eight Elements Else To Help **Helping Them** See How Them Think About They Are Going **Your Next Direct Service** Co-ordination Do Something Else Finish The Job Action If It Is Not Working See They Keep **Talk About Getting Help** Their Story Monitoring Review Planning Check See If You Did Check In Later Talk with co-workers **Everything You Their Needs** Make sure their Assessment Exit Planning to get ideas on privacy is respected Could To Help Case Closure how to help **Entry Screening** Think about what their See what they have Keep them up to hopes, skills and done well Talk with other date with what you interests are services are doing for them Encourage them where Ask if it is okay to get Make a time for they have done well their info from other Talk with your fellow Work out how Keep yourself up to your work with services or give it to workers for more you and other them to end Be clear about date with what Sit down, ask Think about what was other services they used ideas who you can help services can other services are guestions and successful and what work together available Tell them what could be done bette listen See what has to be Be clear about follow-up support List the things you what you can do done first Write down what Write down how will be given need to do, and that Talk with the person Take any chance to you do you help and what they need to do you helped in a see a positive Talk in a friendly See what needs to happens (good and Be clear about who relaxed way be done over the place needs to be part of Start small, Check what you and next few weeks the decision to Talk with other think big they have done Act quickly, on and months finish workers against the original urgent/ emergency direct support needs Find out what their Make sure short term Talk with the person's hopes, skills and needs are met quickly If the person family and friends Make changes to Use other services. interests are chooses to leave the plan if needed if needed at any time, make If your service has Write down what you Give them time to open sure they are linked forms to be filled in both agree to do and Write down the If you can't help, up and give their whole by the person when you will do it up to support people successes and what tell them why or services leaving, make sure needs to be they understand If they don't accept worked on Let them know you will the words used If you decide they this, they can talk to keep their story need to leave make the co-ordinator private Help them fill it in sure they are linked (they talk, you write) up to services or get Write down what you Check that their outreach support found out and how needs are met in Use this information to you helped basic safety, health, do your job better and Make sure they have income, shelter, food show your community somewhere to go and and warmth what the service does can get there and how well it is done Write down what you have done © Photo, Illustrations & design by Mary Kent - Self Access Commun

YASS Case Management

SAAP Eight Elements to Case Management

- Entry screening
- Assessment
- Planning
- Direct service
- Coordination
- Monitoring Review
- Exit planning, Case closure, Follow up
- Evaluation

Must be inclusive of Client, Key Worker and YASS Coordinator – (Other Agencies if appropriate)



YASS - Staff Skills/Knowledge

- Aboriginal Family/Youth Issues
- Adolescent Development
- Advocating/Liaising
- © Case Planning
- Behavioural Management
- Domestic Violence
- Financial Planning/Budgeting
- Suicide Awareness and Prevention
- Health Information
- © Legal information
- © Community information and knowledge
- Networking
- © Conflict Resolution



What Makes YASS Unique?

Clients

- Cultural diversity
- Family Groups larger numbers of accompanying children
- Siblings
- Historical issues

Service

- Aboriginal and/or mainstream network choices
- SAAP Aboriginal Case Management Principles
- Promote Aboriginal Child Placement Principle



OUR LEADERSHIP ROLE IN SOCIAL WELFARE

- In 2008 we will be celebrating 30 Years of supporting Aboriginal Families and Communities
- AFSS provides culturally strong programs to enhance the wellbeing of Families and Communities
- A demonstrated strong cultural connectedness to the community through consultation and the development of positive partnerships
- We ensure community protocols are followed and upheld when engaging with Aboriginal communities



Questions and Comments

